



## Board of Directors

Raymond Rodmaker, President  
Robert Russell, Vice President  
Ed Dalton, Secretary/Treasurer

Jenny Gray  
Ed Hutchinson  
Jamie Laufer

Bonnie Peetz  
Brenda Whicker  
Patty Wullenweber

*Southeastern Indiana  
Rural Telephone Cooperative*

# NEWSLETTER

**4th Quarter, 2026**

1.888.200.8077

14005 US Highway 50, Dillsboro, IN 47018

www.seicommunications.com

## Office Hours

Monday - Friday  
8:00 a.m. - 4:30 p.m.

## Office Closures

Veteran's Day (Nov 11th)

Thanksgiving & Day After  
(Nov 26th & 27th)

Christmas Eve & Day  
(Dec 24th & 25th)

New Year's Day (Jan 1st)

**Pay your bill by phone**

**24/7**

**Call 1-844-980-3042**

**Or online with our  
SmartHub app!**

SmartHub Login and  
NEW USER Registration



Pay your Bill from your  
Mobile Device



## SEI Word Find

The winner will receive a  
**\$25.00**  
credit on their next bill!

Prompt:

Name one way to pay your  
bill during construction.

\_\_\_\_\_  
\_\_\_\_\_

**CAUTION CAUTION CAUTION CAUTION CAUTION CAUTION CAUTION CAUTION**

**DUE TO CONSTRUCTION, NO CUSTOMERS WILL BE PERMITTED ON OUR GROUNDS UNTIL FURTHER NOTICE.**

Please see the list below for ways you can and cannot pay your bill in the meantime. We are sorry for any inconvenience!

- Inside our main office or drop box**
- Through SmartHub (app or on our website)** →
- Call our automated system at 1-844-980-3042**
- Call our main office at 812-667-5100**
- Go to any Friendship State Bank location**
- Mail your payment to our office**

\*Options are subject to change.

  
 Sign up to start paying  
your bill online today!  
  
 SCAN HERE

**CAUTION CAUTION CAUTION CAUTION CAUTION CAUTION CAUTION CAUTION**

## Co-op Month

October marks National Co-op Month where Cooperatives from all over the globe celebrate what makes their organizations so unique. SEI is proud to be a part of this initiative and continue putting our members first in all we do. At the end of the day, our members - who own the cooperative - are our top priority. The way we do business would not be possible without our members. Thank you!



## Retiring After 35 Years!



### M. Edward Taylor

SEI would like to recognize Director M. Edward Taylor for his 35 years of dedication to our organization. Over the years, he has remained heavily involved with the SIRC Board and SEI Data Board, along with his community. Ed has left an impression on our cooperative that will be felt for years to come.

Thank you, Ed!

## 📞 Bothered by 📞 Telemarketing Calls?

You can reduce the number of unwanted calls you receive by signing up with the National and Indiana Do-Not-Call registries for FREE. Most legitimate companies will not call you once you have been on the registry for 31 days. If a company is ignoring the registry, there's a good chance it's a scam. If this occurs, hang up and file a complaint with the FTC and Indiana's Telephone Privacy Division of the Attorney General's Office.

### How to Sign Up

**National Do Not Call Registry:** visit [www.donotcall.gov](http://www.donotcall.gov) or call 1-888-382-1222 from the phone you want to register.

**Indiana Do Not Call Registry:** visit [www.indonotcall.org/registrations/new](http://www.indonotcall.org/registrations/new) or call 1-888-834-9969 from the phone you want to register.

## ONLINE PROTECTION



Identity thieves may try to get your personal identification information any number of ways. They might go through the trash, steal credit/debit card numbers when you use them, take your wallet or purse, or use deceptive methods online such as sending you a fake email asking you to update your bank records or verify some kind of account information. If they get your information, they can cause significant financial problems that can take hours and hours to resolve.

**REMEMBER - SEI will NEVER ask for personal information through email!!**

### Things to consider while you are online:

1. Change your passwords on a regular basis.
2. Do not use obvious passwords like your mother's maiden name or your birth date. A strong password will include more than 7 characters, a combination of upper and lower case letters, and a mixture of numbers, letters, and special characters.
3. Avoid using a public computer or a wireless "hot spot" for financial transactions, as others may be able to intercept your information.
4. Do not click on unknown links in unsolicited emails, even if it is from a company you know is legitimate. Instead, type the web address in your browser and then login to your account.
5. Always be wary of any email that asks for personal information of any kind: name, family names, date of birth, social security number, address, etc.
6. Try to use only one credit card for online purchases. That way, if something happens, it will be easier to spot on your bill - and easier to freeze or cancel that card.
7. Use anti-virus software, and make sure your computer is set to automatically download the latest virus patches and fixes.

## EMPLOYEE SERVICE RECOGNITION



### October

Tony Clark..... 35 yrs  
Shiloh Rump..... 26 yrs  
Jeff Cartwright..... 25 yrs

### November

Brian Romack..... 27 yrs  
Adam Peetz..... 16 yrs

### December

Staci Asche..... 32 yrs

## Critical Information Regarding Your Internet Service

The following information is very important to read and understand, as it is in regard to mandates by the **United States Copyright Law** that could affect you:

SEI Communications takes allegations of copyright infringement very seriously. We are required by the U.S. Copyright Law to ensure our internet subscribers do not use SEI Communications' internet service to infringe upon the rights of copyright owners. Additionally, as a condition to using our internet service, all subscribers must abide by the terms of the Acceptable Use Policy, which specifies that users may not use the SEI Communications Network in order to transmit, distribute, or store material in violation of any applicable law and/or in a manner that will infringe the copyright, trademark, trade secret, or other intellectual property rights of others.

Please take time to educate yourself on ways to avoid copyright infringement in your home or business. Additionally, please refer to the **DMCA Policy (Digital Millennium Copyright Act)** on our website for more information about copyright infringement violations and how you can prevent allegations.

Should we receive a notice alleging copyright infringement by an IP address assigned to one of our subscribers' broadband internet accounts, we will send notification(s) to that user. Multiple violations can result in fees owed by the subscriber and/or suspension or termination of service.

**PLEASE KNOW THAT SEI COMMUNICATIONS WILL SEND ALL OFFICIAL CORRESPONDENCE TO YOUR SEI DATA EMAIL ACCOUNT (this is your username followed by @seidata.com). YOU MUST CHECK THIS ACCOUNT REGULARLY FOR IMPORTANT SERVICE-RELATED MESSAGES FROM US.**

Note: If you have another email address you use, let us know, and we can forward all emails that go to your @seidata.com address to the one you regularly use so you won't miss out on important information.

## 2 Gig Fiber Internet is Here!

Upgrade to our fastest speed to connect more, game more, & stream more... with a limited time discount.

**2 Gig/2 Gig  
\$109.95 \$99.95**

Enjoy \$10 off every month  
when you upgrade to 2 Gig with  
a 2-year contract.

## Word Search Answer

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone:** \_\_\_\_\_