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Southeastern Indiana Rural Telephone Cooperative **NEWSLETTER**

4th Quarter, 2023

1.888.200.8077

14005 US Highway 50, Dillsboro, IN 47018

www.seicommunications.com

Office Hours

Monday - Friday
8:00 a.m. - 4:30 p.m.

Office Closures

November 10th -
Veteran's Day

November 23rd & 24th -
Thanksgiving Day & Day After

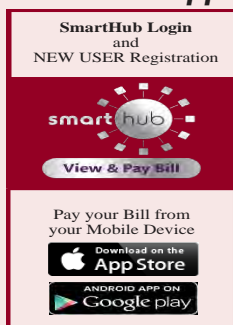
December 25th & 26th -
Christmas Eve &
Christmas Day

January 1st -
New Year's Day

Pay your bill by phone
24/7

Call 1-855-874-6068

Or online
with our
SmartHub app!



SEI Word Find

The winner will receive a
\$ 25.00
credit on their next bill!

Question:

What is the number to call
before you dig?



Celebrated by cooperatives nationwide during the month of October, National Co-op Month is an annual opportunity to raise awareness of a trusted, proven way to do business. This year's theme, "Owning Our Identity," is to focus on what makes cooperatives unique from other businesses. As an SIRTIC subscriber, you are automatically a member/owner of the Cooperative. By subscribing to communication services you are investing in SIRTIC's future as well as your own.

Owning Our Identity!

SAVE
— up to —
\$400

Upgrade your cell phone
today and receive up to
\$400 in savings!

Call
888-200-8077
to place your order today!

*Not available in all areas.
Offer applies to
current & existing customers.
Amount of credit is
dependent upon the
price of the cell
phone purchased.
Call for current
promotions.



Internet Trouble?

Many people depend on their Internet service. Having access to quality Internet service for school, work, and entertainment is important. At SEI Communications, we strive to provide our customers with the highest quality service we can offer at competitive prices. If you ever feel that your internet, or any service, is not working as it should, please give our office a call so that we can remedy the issue in a timely manner. Our customer service department is here to help!

We thank you for your business!

Employee Service Recognition

October

Tony Clark 32 yrs
Shiloh Rump 23 yrs
Jeff Cartwright 22 yrs
Ron Strunk 9 yrs

November

Brian Romack 24 yrs

December

Staci Asche 29 yrs

Keep up the good work!

Critical Information Regarding Your Internet Service

The following information is very important to read and understand as it is in regard to mandates by **United States Copyright Law** that could affect you.

SEI Communications takes allegations of copyright infringement very seriously. We are required by the **U.S. Copyright Law** to ensure our Internet subscribers do not use SEI Communications Internet service to infringe upon the rights of copyright owners. Additionally, as a condition to using SEI Communications Internet service, all subscribers must abide by the terms of the Acceptable Use Policy which specifies that users may not use the SEI Communications Network in order to transmit, distribute, or store material in violation of any applicable law and/or in a manner that will infringe the copyright, trademark, trade secret, or other intellectual property rights of others.

Please take time to educate yourself on ways to avoid copyright infringement in your home or business. Additionally, please refer to the **DMCA Policy (Digital Millennium Copyright Act)** on our website for more information about copyright infringement violations and how you can prevent allegations.

Should we receive a notice alleging copyright infringement by an IP address assigned to one of our subscribers' broadband Internet accounts, we will send notification(s) to that user. Multiple violations can result in fees owed by the subscriber and/or suspension or termination of service.

PLEASE KNOW THAT SEI COMMUNICATIONS WILL SEND ALL OFFICIAL CORRESPONDENCE TO YOUR SEI DATA EMAIL ACCOUNT (this is your username followed by @seidata.com). YOU MUST CHECK THIS ACCOUNT REGULARLY FOR IMPORTANT SERVICE-RELATED MESSAGES FROM SEI COMMUNICATIONS.

Note: If you already have an email address that you use, let us know, we can forward all emails that go to your @seidata.com email address to the one that you regularly use so you won't miss out on important information.

ONLINE PROTECTION



Identity thieves may try to get your personal identification information any number of ways. They might go through the trash, steal credit/debit card numbers when you use them, take your wallet or purse, or use deceptive methods online such as sending you a fake email asking you to update your bank records or verify some kind of account information. If they get your information, they can cause significant financial problems that can take hours and hours to resolve.

REMEMBER - SEI will NEVER ask for personal information through email!!

Things to consider while you are online:

- 1.) Change your passwords on a regular basis.
- 2.) Do not use obvious passwords (like your mother's maiden name or your birth date). A strong password will include more than 7 characters, a combination of upper and lower case letters, and a mixture of numbers, letters, and special characters.
- 3.) Avoid using a public computer or a wireless "hot spot" for financial transactions as others may be able to intercept your information.
- 4.) Do not click on unknown links in unsolicited emails, even if it is from a company you know is legitimate. Instead, type in the web address in your browser and then login to your account.
- 5.) Always be wary of any email that asks for personal information of any kind (name, family names, date of birth, social security number, address, etc.).
- 6.) Try to use only one credit card for online purchases. That way if something happens, it will be easier to spot on your bill--and easier to freeze or cancel that card.
- 7.) Use anti-virus software. Make sure your computer is set to automatically download the latest virus patches and fixes.

CALL BEFORE YOU DIG!

There are several underground utilities in your yard - from natural gas or water pipes to cable and electric wire. Make sure you call **811** before you dig to have those utilities marked and avoid striking them.

Simply call **811** - it's free and it's the law.



Word Search Answer

Name: _____

Address: _____

Phone: _____